

Dedicated Internet Access (DIA)

Our Dedicated Internet Access service is the gateway to the internet for organisations serious about their internet usage. It provides permanent, dedicated and secure access, with business critical standards of reliability and dedicated customer support.

Why DIA?

DIA is ideal for business customers who require a permanent connection to the internet that is robust, scalable and provides a set of features that will allow you to provide your own server-based services such as email and web content.

Complete Reliability

Dedicated Internet Access is ideal for customers who depend on their internet connection. Delivered via the largest network in the UK, it offers a high quality, uncontended service.

Full Range of Service Features

Because Dedicated Internet Access is designed to meet your business needs, it includes all services needed for a full internet solution, including:

- Bandwidths from 1Mb – 1Gb
- Domain name registration or transfer
- IP address allocation
- SMTP mail feed and DNS
- Email services
- Fully managed and maintained business router
- Security options tailored to your specific needs
- Full technical design and implementation support
- Dedicated support
- Resilience options to meet your requirements
- Bandwidth utilisation reports available on demand

Our capability

We have significant internet experience including complex addressing, DNS and internet security.

These skills form the basis of consultancy services that are available to customers. Our complementary skills in web site hosting and web enabled contact centres also provide an excellent basis from which to assist customers with a broad internet solutions portfolio.

Dedicated Internet Access provides business standard internet access with a range of supporting services including email, domain name registration and IP addressing.

Additionally the service can be provided as part of a fully secure internet solution which is tailored specifically to meet your security requirements.

Multiple Connectivity Options

Supanet are able to offer DIA in a number of different options to suit the customer needs:

- High Speed Fibre – A hard wired link which gives unparalleled quality of service and reliability
- High Speed Radio Link – Our unique infrastructure allows us to offer certain clients our high speed radio link which is very economical where fibre is not available.

The high speed radio link is also quick to implement – usually within 14 days of agreement